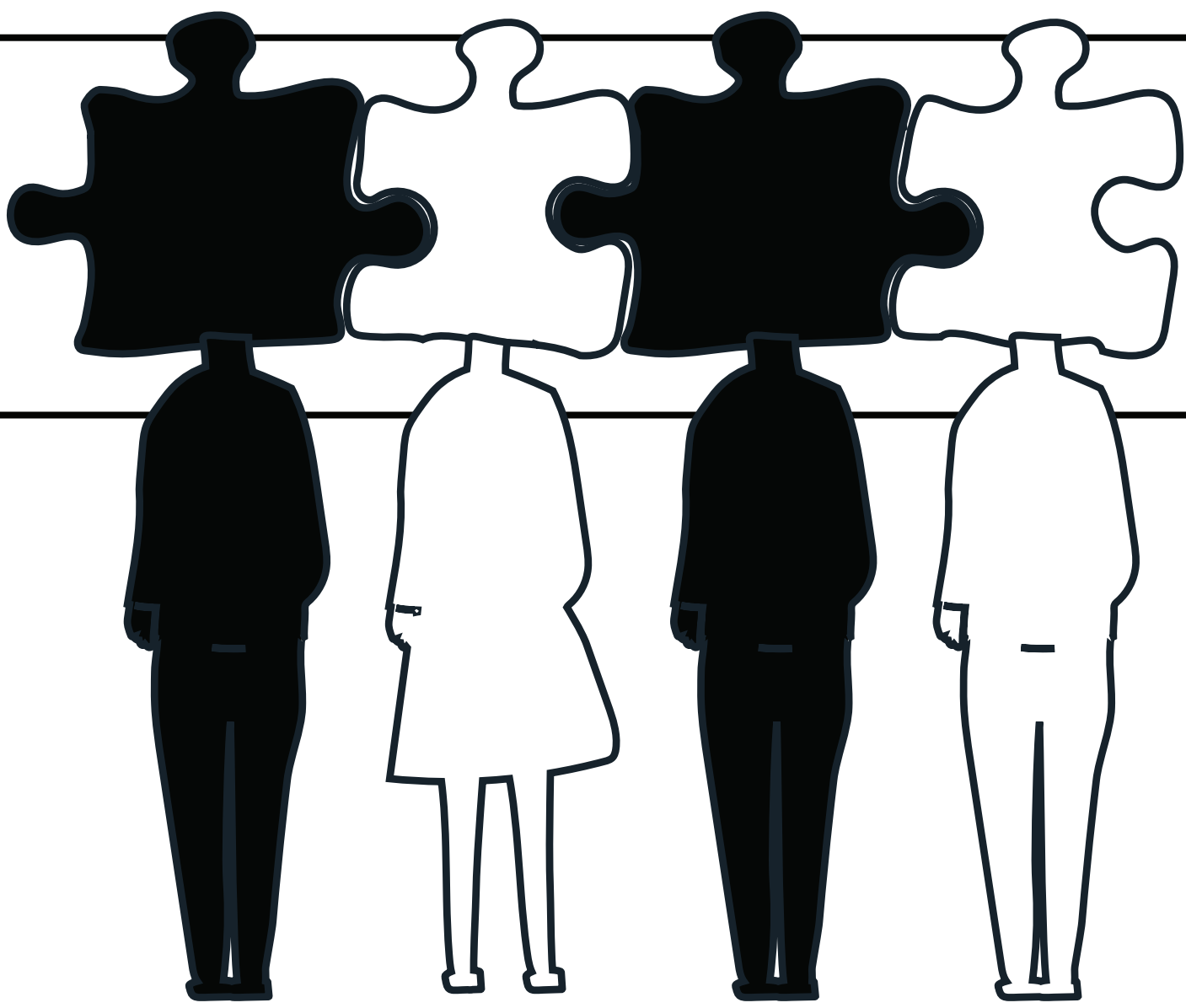


Civil Society

Organizations from the Serbian community in the majority of cases have head offices in Serb-majority municipalities, predominantly in Mitrovica North and Gračanica.



CSO’s deal with issues of importance for that community

- 1

dialogue between Belgrade and Prishtina,
- 2

rights of non-majority communities,
- 3

language-related rights,
- 4

public representation,
- 5

services and relations with public institutions.

Community’s perception of civil society organizations

65%

Over **65 % of citizens** stated they are not sufficiently or not at all familiar with the work of civil society organizations.

42%

Over **42%** of citizens are of opinion that civil society organizations have a **very positive or mainly positive** role in the improvement of social and other services.

23%

23% of citizens believe that civil society organizations have a negative role in **presenting and advocating the interests of the Serbian community**.

25%

Over 25% of respondents are of opinion that they have a negative role in the **inclusion of citizens into social and political processes**.

60%

60% of respondents think that civil society organizations are **under the influence of donors**.

30%

Over 30 % of them believe that civil society organizations are under the **direct influence of political parties**.

Citizens also believe that those organizations **are not independent in their work due to political pressures and relations with political parties**.

”Citizens have greatest confidence in politically-neutral organizations, i. e. those not linked with any political party.”